

BeFREE 10

10.4" Touchcomputer with Intercom



Technical Overview

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A. GENERAL INFORMATION

The BeFREE 10 (BF10) is a member of the modular **FREE** (also referred to as FREE/FREE+/BeFREE) product family, integrating a 10.4" touchmonitor, a computer and an intercom device. It is compatible and combinable with all existing **FREE** modules. The touchmonitor comprises a high resolution (XGA), high-brightness, ultra-wide viewing angle TFT LCD and a touchscreen. The computer is based on a main-board with Intel quad-core Celeron processor (**J6412**) and a solid state disk. Thanks to low-power components and the corresponding electronic and thermal design the BeFREE10 is completely silent and without moving parts.

The Intercom section consists of a goose-neck microphone, illuminated PTT key, stereo loudspeakers, a volume control knob and VU-meter. Its primary audio interface is USB, but it is also connected to the analog sound card of the embedded computer. This dual interface results in up to four listening (output) channels and two parallel recording (input) channels. The status of the PTT key is reported via HID Keyboard and/or HID Telephony interface.

A.1 Highlights

FEATURES

- Space-saving integration of a fanless touchcomputer and an intercom
- Modular – combinable with other **FREE** modules into multifunctional terminals
- Low-profile horizontal design
- Silent and reliable - no moving parts, industrial grade components, Ethernet redundancy, redundant internal audio and controller interfaces
- Extensive connectivity (LAN, USB, COM, external display, digital inputs)
- Cable management – hidden and secured, but accessible
- Built-in Tipro controller enables:
 - o modularity and programmability
 - o energy saving modes
 - o touchscreen disable/enable control
 - o brightness adjustment
 - o optional: 12 extra programmable keys
 - o two programmable digital inputs (e.g. for an external PTT switch/pedal)
- Stereo loudspeakers, **each rated for 5W (8 W max)**, with two separate volume control encoders
- **Amplifier with 2 x 8W rated output power**
- Goose-neck microphone with illuminated PTT key
- Three-color bar-graph display
- Three mechanical keys for brightness control and other functions
- Several LED indicators (power, SSD, microphone, touchscreen ...)
- Optional Inclination Mechanism (VESA 75)

APPLICATIONS

- Operator/dispatcher terminals/consoles for command and control centres in:
 - o transport and traffic control (railways, air traffic ...)
 - o public safety (police, fire brigades, ambulance ...)
 - o utilities (electricity, gas ...)
 - o building/facility management systems (airports, banks, industrial plants ...)
- Trading and banking consoles
- Multifunctional control panels

A.2 Technical Characteristics

ELECTRICAL

- **Power supply:** 12V±5% (from an external AC/DC adapter)
- **Power consumption:**

Operating Mode	Typical	Maximal
OFF (power saving)	0.2 W	0.2 W
OFF (standard mode)	4 W	4 W
SLEEP (Windows standby)	4 W	4 W
IDLE	19 W	21 W
ACTIVE	23 W	28 W

Note 1: Values in the table above are temporary approximations of typical consumption, obtained by measurements at the 12V power input of the BeFREE 10 (LCD at full brightness) without any additional Tipro modules and without any other peripherals connected. Terminology for Operating Modes is taken from "ENERGY STAR Program Requirements for Computers: Version 8.0".

- **Internal interface and power connectors** (to provide for modularity):
 - o left-hand side Tipro Bus connector: 6-pin Micro-MaTch header (male) at the end of a 6-wire ribbon cable
 - o right-hand side Tipro Bus connector: 6-pin Micro-MaTch header (male) at the end of a 6-wire ribbon cable
- **External interface and power connectors** (to provide for external expansions):
 - o standard computer interfaces: LAN, USB, COM, Display ... (see Chapter B.5 for details)

MECHANICAL

- **Casing:** plastic ABS, black (C15) color with matte black (C25) top part
- **Gross dimensions** (with side-covers): 332x278x100 (WxDxH) [mm]
- **Goose-neck microphone length/height:** 350±50mm
- **Weight:** 4.2 kg (approximately)
- **Protection (sealing) grade:** IP20 (according to EN 60529)

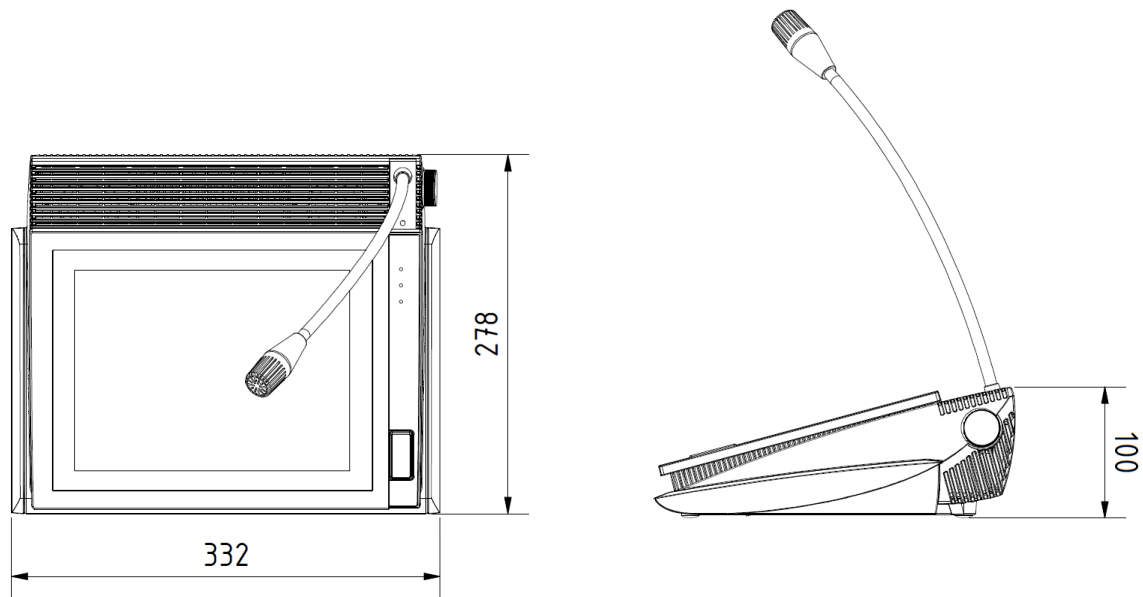


Figure 1 - Physical Dimensions

ENVIRONMENTAL

- Operating ambient temperature range: +5°C to +35°C
- Storage ambient temperature range: -10°C to +50°C
- Relative humidity range: 20% to 80% (non-condensing)

EMBEDDED COMPUTER

Processor (SoC)

- Intel® Celeron® J6412 2.0 GHz (2.60 GHz burst frequency)

Chipset

- Northbridge functionality integrated in the SoC
- Southbridge functionality integrated in the SoC

System Memory

- 8GB DDR4 2666 MHz (16 and 32 GB optional)

Video

- Graphic processor integrated in the SoC
- Triple independent display support (built-in, HDMI, DP)
- Resolution external display : up to 4096x2160
 - o HDMI2.0 up to 4096 x 2160 x 24bpp @ 60Hz
 - o DP1.4a, up to 4096 x 2160 x 36bpp@60Hz

Dual Ethernet:

- 2 x 10/100/1000 Base-TX

Audio

- Analog Line In, Line Out and Mic-In (internally connected to Intercom and/or externally available – see Chapter B.4)

Mass Storage

- Type: Solid State Disk
- Technology: Multi-Level Cell (MLC) NAND
- Interface: SATA III - 6Gb/s
- Form factor: M.2
- Capacity: ≥250GB

DISPLAY

- Type: TFT LCD
- Size: 10.4" diagonal
- Aspect ratio: 4:3
- Native resolution: 1024×768 (XGA)
- Luminance/brightness (typical): ≥400 cd/m²
- Contrast ratio (typical): ≥500:1
- Backlight lifetime (minimal): ≥50,000 hours

TOUCHSCREEN

- **technology: 5-wire resistive (ELO)**
 - o Positional accuracy: 2.03mm (standard deviation of error)
 - o Positional accuracy: ±4.572mm (maximum error)
 - o Touch activation force: <113g (typically)
 - o Controller resolution: 4096x4096 touch points
 - o Light transmission: 80±5% (at 550nm wavelength)
 - o Lifetime: 35x10⁶ touches in one location
- **technology: Projected Capacitive**
 - o Positional accuracy: ±3.0 mm
 - o Multi-touch: 5 fingers
 - o Light transmission: min: 87% minimal, 89% typical
 - o Lifetime: 50 x 10⁶ touches (with finger)

AUDIO SECTION (INTERCOM)

- **Loudspeakers (Left and Right)**
 - o Type: dynamic
 - o Rated power: 5W (8W max)
- **Goose-neck Microphone**
 - o Type: electret condenser, unidirectional
 - o Max input: 120dB SPL

- **Audio Amplifiers**
 - Designed to meet wide-band IP telephony standards
 - Frequency pass-band: (100Hz- 8kHz)TYP
 - Output power: 2 x 8W
- **USB Audio Codec**
 - Model: Texas Instruments PCM2902C (Codec A) & PCM2900C (Codec B)
 - USB Interface: full-speed, USB 2.0 compliant, certified by USB-IF
 - Resolution: 16-bit Delta-Sigma ADC and DAC
 - Sampling rates (ADC): 8, 11.025, 16, 22.05, 32, 44.1, 48 kHz
 - Sampling rates (DAC): 32, 44.1, 48 kHz
 - Recommended data format: **16-bit** (rather than 8-bit), **stereo** (rather than mono)

MECHANICAL KEYS

- **Push To Talk Key** (two key-switches in parallel) and optional Line-keys
 - Model: Cherry MX
 - Key travel: 3.6mm to 4.0mm total, (2±0.6)mm pretravel
 - Actuating force: (60±20)cN
 - Reliability (Mean Cycles To Failure): MCTF=1 billion (10⁹) press/release cycles (50 million is guaranteed minimum)
- **Control Keys**
 - Model: Diptronic DTS
 - Key travel (typical): 0.3mm
 - Actuating force (typical): 255cN
 - Lifetime (minimal): 0.5 million operations

B. INTEGRAL PARTS AND FUNCTIONALITY

BeFREE 10 represents an integration of a touchmonitor (display with touchscreen), a computer, an intercom and a controller.



Figure 2 - Operator Interface of BeFREE 10

B.1 Operator Interface

The **Stripe** (see Figure 3 below) is an ergonomically designed vertical area along the right-hand side of the display. It comprises a number of visual indicators and mechanical keys (short-travel) to provide the operator with a quick insight and immediate access to important controls.

The most prominent position is assigned to the **PTT Key**, which consists of two long-travel mechanical key-switches and a large actuator with dimmable background illumination.

Several additional LED indicators (see Figure 4) are located in a Stripe extension on the left-hand side of the display.

Microphone LED	Illuminated (red) while the microphone is active.
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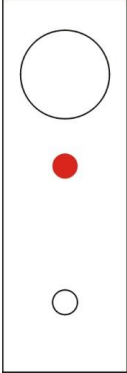
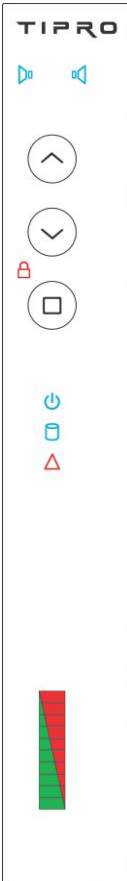
											
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Figure 3

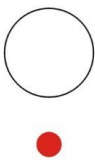
	Microphone LED	Illuminated (red) while the microphone is active.
	Speaker Indicator	Indicates speaker being adjusted
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	Brightness DOWN Key	Press to decrease brightness of the display and all visual indicators.
	Home / TouchDisable Key	Long press disables touchscreen. The LED indicator (lock) is illuminated (red) while touch is disabled. Short press (re)enables touchscreen.
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Figure 3 - Stripe (Keys & Indicators)



Speakers	Blue	Indicates if volume setting is applied to left, right or both speakers
Touchscreen	Red	Illuminated when touchscreen is disabled
Power	Blue	Short blink: OFF (power saving mode) Long blink: SLEEP (standby) Continuous: ACTIVE (operating)
Disk	Blue	Blinking indicates read/write activity of SSD
Warning	Red	Illuminated when an error has been detected

Figure 4 – LED indicators

B.2 Touchmonitor

The touchmonitor comprises a high-brightness, ultra-wide viewing angle TFT LCD and a touchscreen. The display is connected to the embedded computer via LVDS interface. The touchscreen is operated by the respective controller with USB interface to the embedded computer.

The brightness of the LCD and all visual indicators on the Stripe (Bar-Graph Displays, LED Indicators and PTT Key backlight) is adjustable by Brightness UP and DOWN keys. Home/TouchDisable key can be used to temporarily disable touchscreen for cleaning purposes.

B.3 Embedded Computer

BeFREE 10 incorporates an industrial grade single-board computer, which operates the embedded touchmonitor and provides for an extensive connectivity to enable various external peripherals to be used along (see Chapter B.3 for more details). It is internally connected to the Tipro Controller (via USB and COM2) as well as with the Audio Section/Subsystem (via USB).

The computer is based on an Intel® Processor, what enables a wide-range of operating systems to be applied. A solid state disk is used as a mass storage device. The heat generated by integrated circuits is transferred via a heat-pipe to an internal heat-sink, without a fan. As a result the BeFREE 10 is completely silent in operation, without moving parts.

B.4 Intercom (Audio Section)

The functional block diagram of the audio section is shown in Figure 5 below.

Internal signal processing includes analog-to-digital and digital-to-analog conversion (block “USB AUDIO CODEC”, conditioning (amplification, attenuation, filtering ...), sensing and switching. The complete processing is programmable via ChangeMe software and can be dynamically modified during the operation in so-called On-Line operating mode (using HID API). USB and analog signals –from the

motherboard soundcard - can be mixed, resulting in up to four listening/output audio channels (2 x stereo signal) and two parallel recording/input channels (USB and analog). The Echo-Cancellation circuitry is optional (see Chapter D.4 for more details).

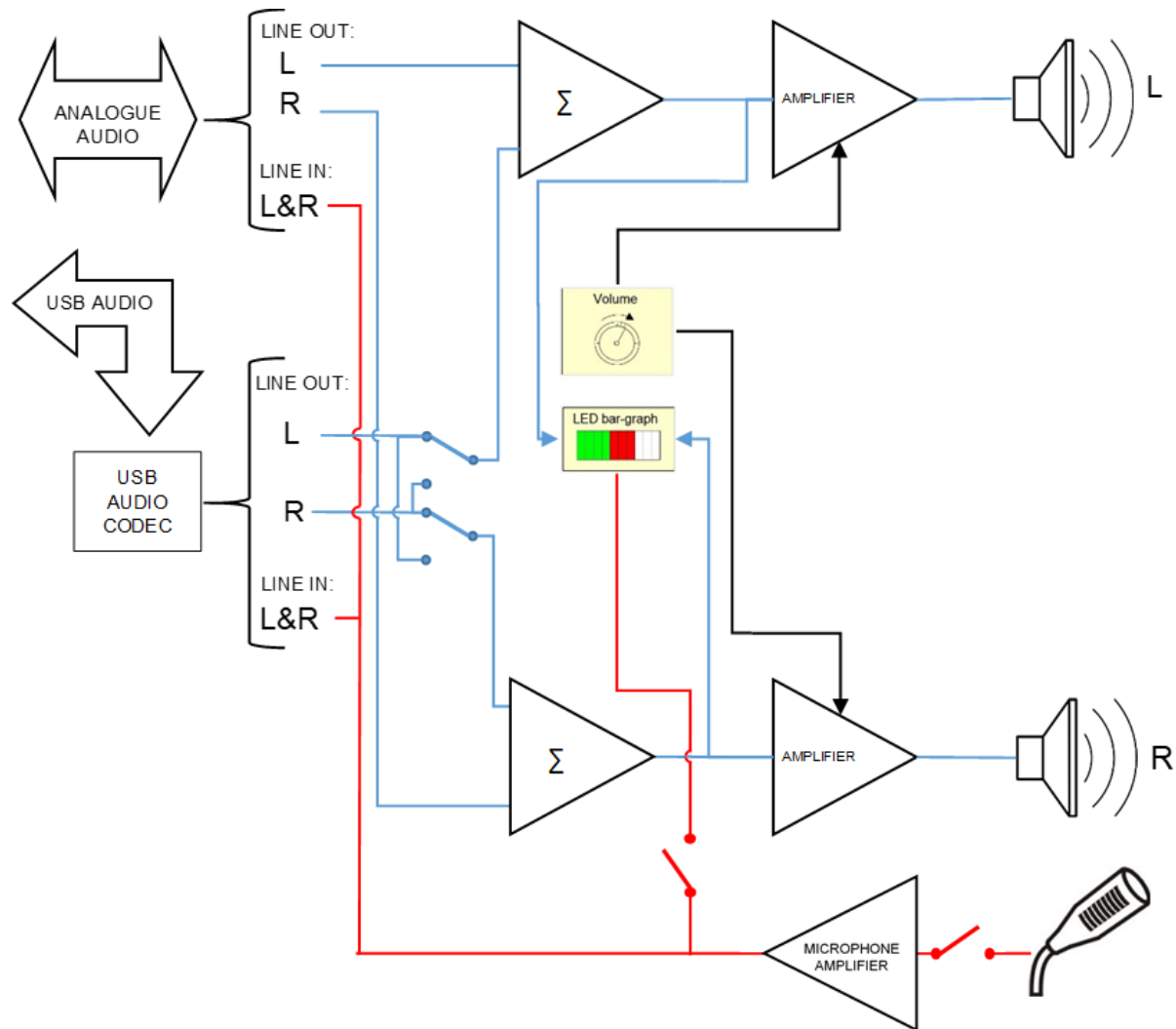


Figure 5 - Audio Section (intercom)

Microphone Amplifier

This is a logarithmic audio amplifier with programmable gain, noise gating threshold and compression ratio. Noise gating feature enables ambient noise to be suppressed. All sounds below the threshold are removed inside the amplifier, so with higher threshold the microphone needs to be used closer to the mouth and speech needs to be louder to get through the amplifier. The compression feature enables compression of the output signal dynamics in order to minimize the difference between soft/low and loud speech. The amplifier is also capable of limiting extremely loud speech thus preventing distortion and popping. The overall gain can be even lower than one (i.e. attenuation) as well as equal to zero (i.e. totally muted input). Also the range of the goose-neck microphone can be adjusted.

A linear regime of the amplifier is a special option which might be activated in full-duplex operation where acoustic echo is to be cancelled using application software (rather than optionally integrated hardware echo-canceller – see Chapter D.4).

Left and Right Speaker Amplifier

A stereo D-class amplifier is driving both speakers (Voice and Alert Speaker in Figure 5). The amplifier can deliver up to 8W of electric power to each speaker.

The volume of the Handsfree (Voice) Speaker can be adjusted by the user in normal operation via the incremental encoder (i.e. endless digital potentiometer) at the rear right-hand side of the module. The selected level is immediately displayed at the bar-graph display in green color (20 volume levels + mute). The volume of the Alert Speaker is normally equal to the Hands-Free speaker, but it can also have a separate response characteristic to the position of the incremental encoder. This way, for instance, the Alert Speaker can be held at a constant volume level while increasing/decreasing volume level at the Voice Speaker. It is also possible to obtain completely independent volume adjustments of the Alert Speaker (see Incremental Encoder below).

Bar-Graph Display

It comprises 10 three-color (red, green and orange) LEDs. By default it constantly operates as VU meter in red color, showing actual level of the left output signal and the level of the microphone signal. Optionally, the microphone signal can be disconnected from the VU meter. It is also possible to add the right output signal, so the VU meter displays the sum of left and right outputs.

If a rotation of the incremental encoder has been detected it automatically displays the gain of the Hands-Free Amplifier in green color.

If a press of brightness UP or DOWN key has been detected it automatically displays the current brightness setting of the LCD and all visual indicators in orange color.

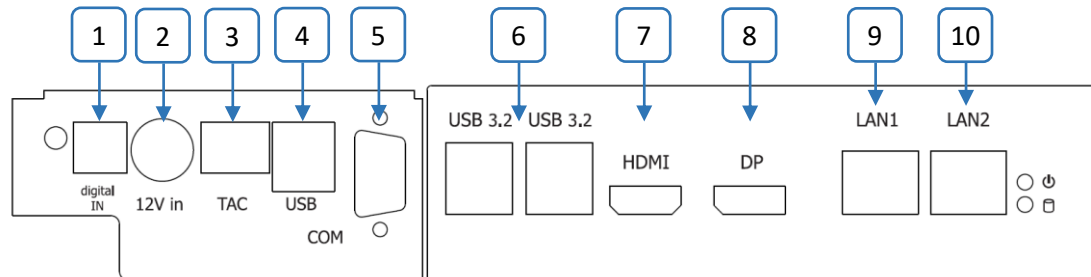
Incremental Encoder

This (see Figure 2) is an endless digital potentiometer used for immediate volume control of the Voice and Alert Speakers. It has 24 detents per revolution. Every single detent changes the volume for one step up or down, but only every second one is represented by one LED in the Bar-Graph display in green color. The encoder incorporates a push-switch/key which enables navigation through different bar-graph modes: Volume, Brightness and VU meter. In the Volume mode both Speaker Indicators on the Stripe are illuminated.

Optionally, the encoder enables independent volume control for each of the speakers. In this mode its internal push-switch is utilized to toggle the speaker to be adjusted. Currently adjustable speaker is indicated on the Stripe by the respective Speaker Indicator. It is possible to program events for encoder operation (e.g. synchronisation with software).

B.5 External Connectors

Numerous connections for external devices are available at the Connector Plate (see Figure 6) from underneath the module. Most of them are standard interfaces (USB, LAN, COM, Display ...) intended for users to apply freely.



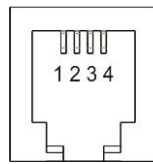
#	Designator	Type	Note
1	Digital Input	RJ 4P/4C socket	see External Digital Inputs below
2	12V Input	Mini Power DIN	reserved
3	TAC	RJ 8P/8C (RJ 45)	Connection to Tipro Analog Handset
4	Dual USB	2 × USB type – A	full-speed, 500 mA (Tipro USB devices)
5	COM 1	DSUB-9 male	RS232 serial port
6	USB 3.2	4 x USB A	4 x USB3.2 Gen2 (10Gbps)
7	HDMI	HDMI 2.0	For external display
8	DP	DP1.4a	For external display
9	LAN 1	RJ 8P/8C (RJ 45)	1 Gb Ethernet
10	LAN 2	RJ 8P/8C (RJ 45)	1 Gb Ethernet

Figure 6 - Connector Plate

External Digital Inputs

Two inputs (refer to Figure 7 for the connector and signal description) are provided for detection of external digital (ON/OFF) signals to be transformed into programmable key events, equivalent to, for instance, PushToTalk key on the Stripe. Typical device to be connected to is an external PushToTalk switch/pedal.

One of the inputs (A) is galvanically isolated (via opto-coupler) and is therefore intended for an external ground-referenced signal, such as a digital output of another electronic device. The other input (B) is to be used for an external “floating” signal, such as contacts of a mechanical/magnetic key/switch (see Figure 8).



Pin #	Signal
1	A- (GND)
2	A+ (RxD)
3	B+ (TxD)
4	B- (GND)

Figure 7 - Digital Inputs Connector

Port	Internal circuitry	Suggested external circuitry
A		
B		

Figure 8 - Applying Digital Inputs

These inputs have an alternative function (direct access to the Tipro controller from an external computer via serial RS232 port, as per Figure 7 above) which is intended for installation and maintenance purposes. More details can be found in the Chapter C.1 as well as in the Reference [10].

C. OPERATION

C.1 Configuring BeFREE 10

The BeFREE 10 is a rather complex device with a number of programmable settings/parameters provided for users to configure in accordance to the particular application. To enable that feature Tipro supplies the respective programming utility (**ChangeMe**) which operates only under Windows operating systems. (for Linux an updating software tool is available – see reference [11]) It assists users to define own set of parameters, save them into a file (for possible replication in the future) and program into non-volatile memory of the Tipro controller for permanent storage.

It is also possible to dynamically modify certain settings (e.g. display brightness, LED indicators, touchscreen disable/enable for cleaning purposes ...) from the application software. For that purpose Tipro provides the respective Application Programming Interface (API); **Tipro HID API** for Windows and **Tipro Linux API** for Linux and the associated documentation (reference [6]).

BeFREE 10 can be programmed/configured externally, from another computer. That computer needs to operate under Windows with ChangeMe utility installed and have one serial COM port available. The BeFREE 10 may operate under any operating system or not have it installed at all. This feature is obviously useful in cases when the BeFREE 10 runs a non-Windows operating system, but it is also applicable in all Windows cases where ChangeMe utility is not installed (e.g. to prevent uncontrolled modifications of the settings). The cable required for programming can be ordered from Tipro (Ordering Code TM-CGR) or rather easily made. Reference [10] describes the procedure in detail.

C.2 Applying BeFREE 10

The BeFREE 10 is typically used together with other FREE add-on modules, combined in various compositions/configurations. An example with Handset modules is shown in Figure 9 below, along with its schematic representation in Figure 10.



Figure 9 - Example BeFREE 10 Configuration

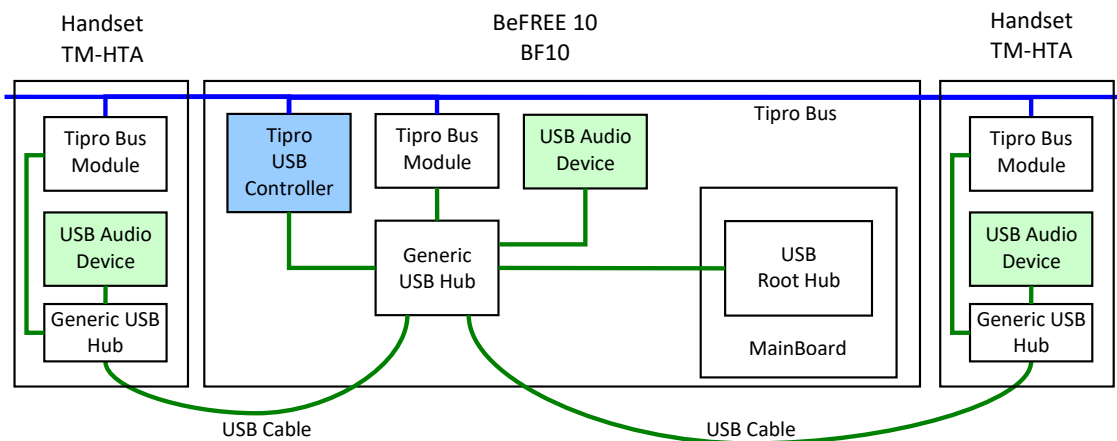


Figure 10 - Example BeFREE 10 Configuration – Schematic Representation

D. OPTIONS

D.1 Inclination Mechanism

BeFREE 10 can be fitted with an Inclination Mechanism (also referred to as Angle Adjustment Mechanism). Normally, the display surface of BeFREE 10 is inclined for 15° against the horizontal plane. The mechanism enables gradual adjustment of the angle from approximately 30° to 70° .

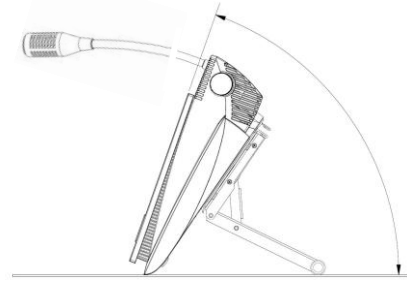


Figure 11 – BeFREE 10 with Inclination Mechanism (VESA 75)

D.2 Line-Keys

Optionally, the BeFREE 10 can be delivered with 12 Line Keys, which mount to the front of the module. This is a factory built-in option. They keys are freely programmable and can be either single or double keys.



D.3 HID Telephony Interface

The actual status (pressed/released) of the PTT key is normally reported as a programmable sequence of keystrokes generated by a standard USB keyboard, this way emulating a generic HID Keyboard Device. An example of the application can be found in the Reference [8] (“Hook and PTT in Software”).

Additionally or alternatively, the PTT and Line Keys status can be reported via HID Telephony Interface, which is an integral part of the BeFREE 10. See reference [9] (“HID Telephony Interface”) for more details.

D.4 Echo-Cancellation Circuitry

Acoustic echo is a physical phenomenon inherent to hands-free devices (such as Intercom) in full-duplex mode, so it needs to be suppressed and/or cancelled. This is normally implemented in the application software through the specific signal processing routines. Alternatively, it can be achieved in the hardware using a digital signal processor. Basic properties of the optional (see Chapter E.1 for details on the respective Ordering Code) Echo-Cancellation circuitry are listed below.

- Performance: full-duplex
- Sampling rate: 16kHz
- Acoustic echo-cancellation: up to 40dB
- Acoustic echo suppression
- Background noise reduction

The reference signal for the echo-canceller is the sum of signals at the left and the right speaker. Optionally, the reference might be taken from either of the speakers.

D.5 Goose-Neck Microphone

By default, the goose-neck microphone is an integral part of the BeFREE 10, but it can be optionally omitted. See Chapter E.1 for details on the respective Ordering Code.

E. ORDERING CODES

E.1 BeFREE 10

1	2	3	4	5	6	7	8	8	9
B F	1 0	-	J	E	8	-	R U 0	-	C15C25 - x x x

1 – Module Type

BF – BeFREE (touchcomputer) module

2 – Model

10 : Integrated Intercom, 10.4" LCD

3 – Processor Family

J : Intel® Quad Core Celeron®

4 – CPU Version

E : J6412 2.0 GHz

5 - RAM

8 : 8 GB RAM

6 : 16 GB RAM

3 : 32 GB RAM

6 – Touchscreen Technology

R : ELO Resistive

P : Projected Capacitive (multi-touch)

7 – Integrated Intercom Option

U : USB Intercom functionality

C : USB Intercom functionality with Echo-Cancellation Circuitry

V : USB Intercom functionality without goose-neck microphone

8 – Integrated Options

0 : no extra integrated options

K : Line Keys; 12 programmable keys

9 – Housing Color (optional)

C15 : black (C15) with black matte (C25) top part of the housing

This part of the code is not mandatory if the color is C15C25, what is a default.

10 – Custom Version

Three-digit number reserved for product modifications. It is omitted in case of standard version.

Note 1:

BeFREE 10 requires 12V_{DC} power supply to operate (see Chapter A.2). The respective AC/DC adapter is included in the packaging, along with the EU power cord.

E.2 Inclination Mechanism

		1	2	3		4		5
TM	-	S	U	A	-	C15	-	xxx

1 – Accessory Type

S – Mechanical Support mechanism (Inclination Mechanism)

2 – Mechanism Type

U : Universal

3 – Adapter Type

A : All BeFREES

4 – Color

C15 : black

This part of the code is not mandatory if the color is C15, what is a default.

5 – Custom Version

Three-digit number reserved for product customizations. It is omitted in case of standard version.

F. REFERENCES

1. "BeFREE22" – Technical Overview
2. "BeFREE20" – Technical Overview
3. "HANDSET" – Technical Overview
4. "SPEAKERBOX" – Technical Overview
5. "ChangeMe" – User's Manual
6. "HID API" - Reference Manual
7. "Modularity Demystified" – "Dispatching Hints & Tips" White Paper – Issue No. 001
8. "Hook & PTT in Software" – "Dispatching Hints & Tips" White Paper – Issue No. 004
9. "HID Telephony Interface" – "Dispatching Hints & Tips" White Paper – Issue No. 005
10. "BeFREE10/20/22 External Programming" – "Dispatching Hints & Tips" - Issue No. 006
11. ["Tiprowrite - Program settings and key contents into Tipro devices on Linux OS"](#)
12. "Cleaning / Disinfecting guidance"

G. NOTICES

G.1 Disclaimer

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