Cleaning / Disinfecting guidance June 2021



Cleaning your Tipro BeFREE Product

- 1. To prepare for cleaning the touchscreen, power down the BeFREE (if possible) or disable touchscreen with long press on the Home/Touch disable key on the stripe.
- 2. Do not get liquids inside the unit. BeFREEs are not waterproof! **Do not spray the product directly.**



Instead, use wet wipes, a sprayed cloth or a dampened cloth with the excess moisture squeezed off.



- 3. Select only non-abrasive cleaning wipes or cloths to avoid scratching touchscreens.
- 4. Avoid highly concentrated alcohol (> 70%), non-diluted bleach or ammonia solutions, as these may cause discoloration.
- 5. Wipe the surfaces with the appropriate wipes or cloths and approved cleaning products, and allow them to dry.

Disinfecting your Tipro BeFREE Product

- 1. To prepare for disinfecting the touchscreen, power down the BeFREE (if possible) or disable touchscreen with long press on the Home/Touch disable key on the stripe.
- 2. Dampen a new clean, non-abrasive cloth with a disinfectant chosen from the list below. **Ensure excess liquid is squeezed from the cloth.** You may also use recommended predampened wipes.
- 3. Read the manufacturer's instructions carefully. Many manufacturers require the surface to remain wet for a few minutes, so continuous wiping might be required.
- 4. Disinfect the surfaces by wiping them with the cloth or wipe, and allow the surface to dry.
- 5. For disinfectant solutions that are safe for use with our products, see below.



List of safe disinfectant solutions safe for disinfecting your Tipro BeFREE Product

- » Household bleach solution (around 1 dl per 2 liters of water)
- » Isopropyl alcohol (≤ 70% alcohol)
- » Clorox Disinfecting Wipes
- » Clorox Healthcare Bleach Germicidal Wipes
- » Clorox Commercial Solutions Hydrogen Peroxide Cleaner Disinfectant Wipes
- » Lonza Disinfectant Wipes
- » Lysol Brand Clean & Fresh Multi Surface Cleaner (20% cleaner solution to water ratio)
- » Purell Professional Surface Disinfectant Wipes
- » Sani-Cloth Prime Germicidal Disposable Wipes

Do NOT use the following materials when cleaning/disinfecting your product

- » Isopropyl Alcohol at concentration > 70%
- » Methyl Alcohol or Ethyl Alcohol at concentration > 35%
- » Thinner or benzine
- » Strong alkali lyes
- » Strong solvents
- » Acids
- » Detergents with fluoride
- » Detergents with ammonia at concentration > 1.6%
- » Abrasive cleaners
- » Detergents with abrasives
- » Formula 409
- » Steel wool
- » Sponges with abrasives
- » Steel blades
- » Cloth with steel threads

For more information regarding cleaning and disinfecting the touchscreen please refer to ELOTouch official site: https://www.elotouch.de/support/technical-support/cleaning