



QUALITY AND ENVIRONMENTAL POLICY

POLICY

We at Tipro design, manufacture and market computer terminals/consoles and peripherals for various reliability-critical applications. We strive for **sustainable and profitable** development to create value to all stakeholders – our customers and suppliers, our employees and shareholders, our social community.

People are our most valuable asset to build on. We attempt to act in responsible, cooperative and adaptable way.

We listen and learn from our **customers**, so our products and services can bring added value to them. Quality, reliability and longevity are essential. Competent support, punctual deliveries and zero customer complaints are our objectives.

We endeavour to be a **dependable link in the supply chain** – reliable supplier to our customers and trustworthy customer to our suppliers in all business aspects. Social and environmental responsibility is implicit and mandatory.

Natural resources are limited and shouldn't be wasted. Our objective is to **minimize** their consumption and **reduce** adverse environmental impacts of all our operations. We promote this policy throughout the supply chain.

We **continuously improve** our products, services, business models and processes by considering our business context, setting objectives, evaluating the progress and learning from the feedback. In this process we are committed to comply with respective legislation, regulations and other applicable requirements.

OBJECTIVE

Sustainable and Profitable Business

Motivated Personnel

Satisfied Customers

Dependable Link in Supply Chain

Environmental Friendliness

Quality Performance

Grosuplje, 01.03.2021

Director: Robert Jerčinovič

A handwritten signature in blue ink, appearing to read "Roby", is placed below the printed name of the director.